



Customer Service *Charter*

We are the peak body representing after-hours medical deputising services in Australia and seek to facilitate and encourage high standards of after-hours primary medical care.

Our commitment to you:

- NAMDS seeks to facilitate and encourage high standards of after-hours primary medical care.
- To continue to raise standards of after-hours services provided to General Practice.
- Recognise the importance of a quality-based continuum in clinical care.
- Our Medical Deputising Service (MDS) members are accredited to the current Royal Australian College of General Practitioners for General Practice, including supplementary materials for after hours care services.
- We will seek and welcome feedback to evaluate and improve the MDS industry and its reputation.